Get to Know the ChenMed Care Team



Many people distill value-based care down to its financial model: Full-risk capitation. ChenMed's approach looks at value-based care instead as full responsibility. If we want to succeed as a business, we must be responsible for everything related to our patients' health. Sometimes, that responsibility can feel heavy.



do their best work when they carry the entire load," wrote ChenMed primary care physician Nehal Gheewala on our blog last year."

shouldn't operate in a vacuum when treating patients—and they can't

surrounding our providers with multi-person care teams and providing access to specialists who can provide quick consultations to address patient concerns. Our team-based approach results in first-class care for our patients and a healthier working environment for our doctors. "Being in a position to offer such robust support to providers and

That's why ChenMed integrated team-based care into our model,

patients is exciting and fulfilling, a stark contrast from what many doctors are experiencing today in the face of burnout and exhaustion," said Jill Howard, ChenMed's National Director of Infectious Diseases, on a recent episode of the Faisel and Friends podcast.



ChenMed care team looks like? At every center, we have:

Wondering what a typical



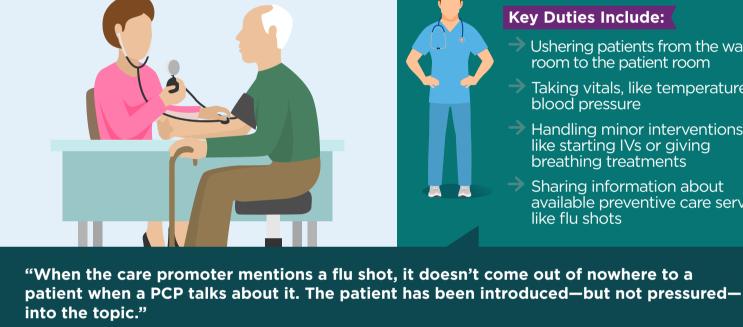
Key Duties Include:

Care Facilitato

Greeting patients and caregivers

- Making reminder phone calls
- Taking calls from patients needing doctors' advice
- Helping all center guests feel comfortable and at home





Key Duties Include: Ushering patients from the waiting room to the patient room Taking vitals, like temperature and blood pressure

Care Promoters

like starting IVs or giving breathing treatments Sharing information about

Handling minor interventions,

like flu shots

available preventive care services,

Care Coordinators



and supply needs, like wheelchairs or grocery delivery Connecting patients to specialists

Facilitating patient equipment

for procedures, like as endoscopies or colonoscopies

Key Duties Include:

- Following up with specialists to ensure we receive patient records
- specialists as soon as possible."



Primary Care Providers



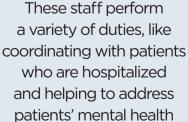
Leading and influencing the care team

Performing interventions

Key Duties Include:

Examining and diagnosing patients

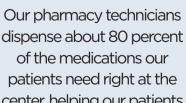
On-Call Care Team Members



Case Managers

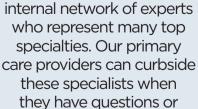
and Social Workers:

challenges.



Technicians:

center, helping our patients who have transportation challenges and increasing adherence. Are you seeking a collaborative, team-based environment



Specialists:

ChenMed houses an

these specialists when they have questions or need additional guidance about patient care.

the likelihood of medication

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to advance your career in medicine?

